# Trace3 Launches New SD-WAN Managed Service Offering

**November 6, 2019** - Trace3, a premier provider of IT solutions and consultation services, is expanding its existing Managed Services catalog to include a new SD-WAN Managed Service offering to help businesses overcome the biggest drawbacks of the traditional WAN.

Businesses employing Trace3's SD-WAN Managed Service will experience secure, unified connectivity over any type of transport, and be able to deploy new services and applications faster for less. Unlike other carriers, Trace3 administers advanced SD-WAN monitoring and management capabilities leveraging its Connected Business Experience (CBX) Practice, which provides clients a more holistic look at the edge compared to SD-WAN alone. All the way down to the application layer, Trace3 understands the importance of security, speed, and Quality of Service (QoS).

Supported by the Trace3 Network Management Operations and Services (NOC), the fully orchestrated and managed SD-WAN offering is supported 24x7x365 by badged employees—no task is outsourced or sent to near or offshore teams. In over 30 countries around the world Trace3's NOC team monitors and facilitates operational readiness and availability for hundreds of customer networks.

By launching its new, SD-WAN Managed Service, Trace3 is helping businesses:

- Improve security by providing end-to-end internet and cloud application protection from both inbound and outbound threats.
- Enhance the user experience by optimizing networks to seamlessly connect to the edge, and to cloud-based applications.
- Lower costs by allowing devices to be configured and securely provisioned automatically.
- Simplify functions by centralizing management of both the network and security.

As well, Trace3 enables its customer to view the network as carrier-agnostic so the SD-WAN solution is configured to meet the unique network and application characteristics relevant for their business.

Other key features of Trace3's Managed Service Process include:

- Assigned onboarding coordinator
- Discovery workshops
- Environment mapping
- Tool installation
- Central configuration
- Runbook validation
- Service initiation
- Monthly service reviews

For more information or to learn more from one of our experts, please visit www.trace3.com/services/managed-services